

Customer Appreciation Tour Schedule



Get ready for full day, packed with information on everything from core functionality to the latest enhancements in CPR+. Check in begins at 8 AM, so be prepared to grab a cup of coffee, sit back and hold on tight.

Time	Agenda
8:00 AM	Registration / Check In
8:30 AM	<p>Inventory, Insurance Company and Contract Setup (Core Functionality Review)</p> <p>The data in these tables serve as the foundation to your system. If your data is a little wobbly, your foundation can be at risk. We want to provide you with the tools and processes to help make it rock-solid. We'll review the data in the Inventory, Insurance Company and Price Matrix tables so you'll get it right the first time, NO EXCUSES.</p> <ul style="list-style-type: none"> - Inventory Setup - Payor Setup - Contracts / Special Price Matrices.
10:00 AM	<p>Morning Break</p> <p>Grab another cup of coffee – we're about to power through the next topics.</p>
10:15 AM	<p>Order Entry to Rx to DT to DT Confirmation to Claims Creation</p> <p>We're going to show you how to blast through new Orders and Referrals, quickly fill Rx's and Delivery Tickets, Confirm DT's and create Invoices. Whether you're an HME provider, Infusion or Specialty Pharmacy company, <u>this is what you do</u> -- We'll show you how to do it faster, better and with fewer mistakes.</p>
12:00 PM	<p>Working Lunch - You eat, we work!</p> <p>While you're enjoying your deli sandwich, bag of chips and giant cookie, we'll walk you through how you can access CPR+ over the web and on your Smartphone.</p>
1:00 PM	<p>Batch Invoice Creation</p> <p>Using our batch invoice creation process, we'll show you how one biller can create a batch of CLEAN CLAIMS in minutes that would take many billers several HOURS to create one at a time. Learn how!</p>
1:30 PM	<p>Create and Use Custom Assessments</p> <p>HME, IV or Specialty Pharmacy Providers can build, use, electronically sign and report on Custom Assessments for a wide variety of purposes. Learn how to build Assessment and Questionnaire Templates for:</p> <ul style="list-style-type: none"> • Nursing and Respiratory Assessments in the field, • Phone assessments for therapy compliance, • Equipment tracking, • Web-based Patient Refill requests and more.
2:15 PM	Afternoon Break
2:30 PM	<p>Quick Highlight of New v8.4 to v8.6 Enhancements</p> <p>We'll quickly showcase some of the many new features and enhancements in v8.4 to v8.6.</p> <ul style="list-style-type: none"> - Examples include MSD Integration, Dual Monitor Support, Customizable Column Widths, New Patient Selection Window, Unlimited MD's / Ancillary Providers, Purchase Order Enhancements, Quick Keys for Administration Directions, Progress Note Templates, New To Do's from Progress Notes, Batch Eligibility Check, Authorization Enhancements, QuickBooks Interface and more!
3:00 PM	<p>Open Forum Question & Answer</p> <p>Ask and you shall receive... I mean, we can't do away with Competitive Bidding or ASP pricing, but if you have a question, ask it and we'll do our best to answer. We'll stay as long as you want.</p>