

You, Definitive Homecare Solutions/CPR+ and Emdeon.

Together we can do more.

## Emdeon's Leading Positions in Healthcare

**#1 Channel Partner**




*Delivers services to over 600 channel partners across the medical, dental, and pharmacy segments*

**#1 Pharmacy**




*#1 Switch for Independent Pharmacies Nationwide*

**#1 Payers**



- Connected to over 1,200 payers
- Processes 1 of every 2 of commercial electronic claims

**#1 Dental**



*Processes 75% of all electronic Claims from 81k dentists*

**#1 Physicians**



- Largest network of payers in the entire industry
- Process medical claims from 340K physicians

**#1 Patient Billing**



*Over 600M patient statements processed annually*

**#1 Hospitals**



- #1 provider of patient access solutions
- Process claims for almost 5,000 hospitals

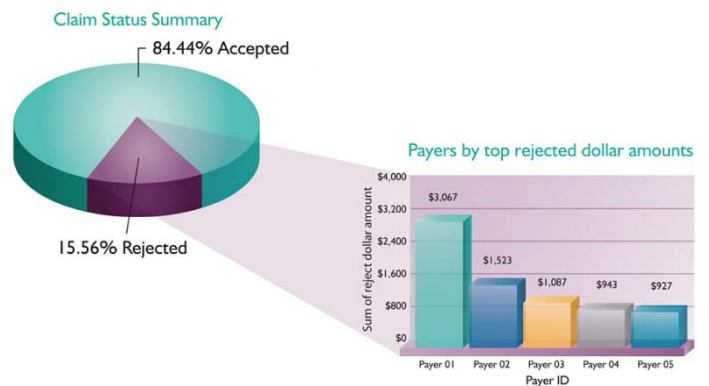
## Emdeon is Dedicated to your Success

Innovative solutions

### Claims Management

Centralizing claims management for hundreds of national and regional payers and automation of paper claim tasks helps providers work more productively. As an industry leader, we have focused our energy on developing an exceptional suite of transaction services that automate electronic professional and institutional claims submissions. Emdeon's payer list can be accessed from [www.emdeon.com/payers](http://www.emdeon.com/payers).

Additionally through Emdeon's partnership with Definitive Homecare Solutions/CPR+, you will get access to Emdeon Vision for Claim Management. Emdeon Vision gives you an end-to-end view into all your claims submitted through Emdeon from the point of submission through payer adjudication. The powerful search capabilities within Emdeon Vision can quickly locate a claim and determine its status with user-defined search criteria. Interactive claim dashboard reporting identifies rejection trends to help you achieve higher first-pass success rates.





## Eligibility and Benefit Solutions

Eligibility and benefits verification can eliminate wasted time and simplify your workflow. Through Emdeon's extensive payer network and Definitive Homecare Solutions/CPR+'s applications, you can connect to your payers directly to verify patient eligibility before services are rendered. Eligibility verification reduces the risk of denials resulting from lack of coverage. After checking eligibility, you can access those inquiries when responding to queries from patients and payers. With connections to hundreds of national and regional payers, batch or real-time eligibility and claim status is just a click away.

## Electronic Remittance Advice (ERA)

Emdeon connects to hundreds of payers and filters all ERA transactions into your Definitive Homecare Solutions/CPR+ practice management system in standardized formats. This automation improves the consistency of your cash flow while also saving time and more effectively utilizing your practice resources by electronically posting payments directly into patient accounts. Emdeon's electronic remittance advice service can shorten the reimbursement cycle and streamline workflow. Office productivity is improved by knowing in advance which claims have been paid and in what amount. Secondary claims can be processed much faster, which shortens the number of days your receivables are outstanding. ERAs are returned in a consistent and easy-to-understand format and you can quickly search, view or print each remittance as needed via your Definitive Homecare Solutions/CPR+ system.

## Patient Statements

Emdeon ExpressBill Services provides clear, concise patient statements that leverage existing financial data to create effective patient communications. Emdeon ExpressBill Services encompasses the guidelines of HFMA's PATIENT FRIENDLY BILLING® and focuses on improving the quality of patient statements. Easy-to-read bills and statements educate patients on their financial responsibilities resulting in a higher payment rate and reduced customer service calls.

Emdeon ExpressBill Services' statements and invoices are designed to cut processing costs by shortening the time it takes to get a statement from you to your patient. Emdeon provides the very best in state-of-the-art bill printing so you can bypass conventional, time consuming folding, stuffing, and stamping statements.

## Top 10 Reasons to use Emdeon:

1. Comprehensive Suite of professional and institutional EDI transactions (Claims, ERA, Eligibility)
2. Market Leader in healthcare industry – active in AMA, WEDI & CMS discussions.
3. The best direct payer connectivity in the industry with 300+ exclusive managed gateway payers.
4. Tightly integrated with your Definitive Homecare Solutions/CPR+ Practice Management software, improving workflow processes and eliminating double keying.
5. In addition to 300+ payers offering ERA, ePayment initiatives includes electronic remit data, unique electronic access to PDFs of EOBs and checks for 600+ small to mid-range payers.
6. End-to-end claim tracking using Emdeon Vision for Claim Management at both vendor and provider level with robust built-in security
7. Dashboard reporting to identify trends
8. "Six Sigma" class patient statements services
9. Emdeon is a public company with corporate and financial stability.
10. Online tracking of service requests

Emdeon® is a leading provider of business, technology and information solutions that transform both the financial and clinical aspects of healthcare delivery.

To learn more about our company, our services, and our commitment to improving healthcare, visit our website at [www.emdeon.com](http://www.emdeon.com)



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