

Registering FOXHHELPPS9.DLL to Fix F1 Help File

This document explains how to register the file that is used to pull up the help functionality in **CPR+**. This will fix the issue where pressing the <F1> help button doesn't bring up any screen at all or you receive an error.

Please Note: The information below does not fix the issue where the help screen comes up but doesn't display any data or shows an "Action Canceled" screen. To fix that issue, the **HelpFix.reg** file must be run on the workstation. For more information about this fix, click [here](#).

1. Log into **CPR+**.
2. Go to Utilities (8) and then Keyword Commands (8).
3. Type in the word `CONTROLS` and press the <Enter> key.
4. Scroll down until you see the Description of "Microsoft Visual Foxpro9 Help" and the File heading of "FOXHHELPPS9.DLL" and click on that record.
5. Press the <F5> key to register the control.
6. You should see a message box stating "Registration Successful." If you get a message box that says the file could not be registered:
 - a. Check to make sure that you have rights to register files on the workstation.
 - b. Check to make sure that the file FOXHHELPPS9.DLL is located in the Homepath of **CPR+**. If it is not, the file will need to be copied from your network.
7. Log out of **CPR+**, log back in. The F1 Help system should now work correctly.